Consumer Grievance Redressal Forum by every distribution licensee in their respective areas of operation and constitution of the Ombudsman by the State SERCs. The main function of the Ombudsman is to look into the non-redressal of grievances by the Grievance Redressal Forums.

The Delhi Electricity Regulatory Commission (DERC) has prescribed the Electricity Supply Code and the Performance Standards, which provide for definite time periods by which different types of complaints are to be settled. DERC has informed that the grievance redressal mechanism of the Distribution Companies are regularly reviewed in the Commission every quarter along with the Chairman of the Consumer Grievance Redressal Forums and the Ombudsman. Separately, the Ombudsman also files bi-annual report with the Commission on the performance of these Distribution Companies on areas of consumer redressal.

DERC has also informed that it had conducted a consumer survey for the domestic sector in the NCT of Delhi and the three problem areas pointed out by the consumers were the following:–

(i) Load shedding

(ii) Metering, especially fast running electronic meters

(iii) Billing problems.

The Government of NCT of Delhi has stated that since 29.1.2007, the Public Grievance Cell working under the Department of Power has received 1288 complaints relating to power supply in respect of BSES Rajdhani Power Limited out of which 1165 have been resolved. Similarly, out of 1082 complaints registered in respect of BSES Yamuna Power Limited, 1064 have been resolved.

Power projects

2229. SHRI O.T. LEPCHA: Will the Minister of POWER be pleased to state:

(a) the number of power projects sanctioned for various States of the country, State-wise;

(b) the financial allocations made therefor during the Eleventh Five Year Plan; and

(c) the present status of those power projects?

THE MINISTER OF POWER (SHRI SUSHILKUMAR SHINDE): (a) to (c) With the coming into effect of the Electricity Act, 2003 the techno-economic clearance of Central Electricity Authority (CEA) is no longer required for thermal generation projects. Concurrence of CEA is now required only for setting up of Hydro electric schemes whose estimated capital expenditure exceeds the notified limits indicated below:–

- Rs.2500 crores, provided that:
  - The scheme is included in National Electricity Plan (NEP) as notified by CEA and conforms to the capacity and type as mentioned in the NEP, and

- The site for setting up the hydro generating station has been allocated through the transparent process of bidding in accordance with the guidelines issued by the Central Government.

➢ Rs.500 crore for any other schemes not covered as stated above.

No proposal, at present, is pending with Central Electricity Authority for according its concurrence.

According to the proposed capacity addition programme during the Eleventh Plan, in the State Sector, 73 generation projects aggregating to about 27950 MW have been envisaged. As per the current status of projects, out of the proposed capacity addition during the Eleventh Plan, 50 projects aggregating to about 15840 MW are under execution in the State Sector. The State-wise details is provided in the Statement (*See* below).

On various assumptions the Working Group on Power for Eleventh Plan (2007-12) has projected fund requirement of about Rs. 1,23,790 crore for State Sector generation projects.

Statement

State-wise capacity addition in Eleventh Plan

		Proposed capacity addition during Eleventh Plan		Capacity under execution	
		No. of Projects	Total (MW)	No. of Projects	Total (MW)
		1	2	3	4
Northern Region					
1	Delhi	0	0	0	0
2	Haryana	2	1800	2	1800
3	Himachal Pradesh	2	210	2	210
4	Jammu and Kashmir	1	450	1	450
5	Punjab	2	1000	1	500
6	Rajasthan	6	1790	5	1180
7	Uttar Pradesh	4	2500	2	1000
8	Uttarakhand	1	304	1	304
9	Chandigarh	0	0	0	0
	Total Northern Region	18	8054	14	5444
Western Region					
10	Chhattisgarh	2	850	1	250
11	Gujarat	6	1715	4	1175

		1	2	3	4
12	Maharashtra	9	4500	5	2250
13	Madhya Pradesh	4	2210	1	210
14	Goa	0	0	0	0
15	Daman and Diu	0	0	0	0
16	Dadar and Nagar Haveli	0	0	0	0
	Total Western Region@@	21	9275	11	3885
Southern Region					
17	Andhra Pradesh	9	3534	6	1994
18	Karnataka	3	1480	3	1480
19	Kerala	5	403	3	323
20	Tamil Nadu	5	1152	3	152
21	Puducherry	0	0	0	0
	Total Southern Region	22	6569	15	3949
Eastern Region					
22	Bihar	0	0		0
23	Jharkhand	0	0		0
24	Orissa	1	150	1	150
25	Sikkim	0	0	0	0
26	West Bengal	7	3720	6	2270
	Total Eastern Region	8	3870	7	2420
North Eastern Region					
27	Arunachal Pradesh				0
28	Assam	1	37	1	37
29	Manipur				0
30	Mizoram				0
31	Meghalaya	2	124	1	84
32	Nagaland	1	23	1	23
33	Tripura				0
	Total N. Eastern Region	4	184	3	144
34	Andaman and Nicobar Islands				
35	Lakshadweep				
	TOTAL:	73	27952	50	15842